



**Jackson
Energy
Authority**

One thing you can count on.

WEBSITE & MOBILE APP Terms of Use

These Terms of Use (the "Agreement") govern Customer's use of the Jackson Energy Authority ("JEA"), EPlus Broadband ("EPBB"), and EPlusTV 6 ("TV6") Websites and Mobile Apps (the "Website" and "Mobile App"). By using this service, the Customer agrees to be bound by the terms of this Agreement. If the Customer does not wish to be bound by these Terms and Conditions, the Customer may not access or use the Website or Mobile App.

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- To verify the existence of your JEA service
- To communicate with you and handle requests by you
- To compile information about how our site is reached and used
- To compile research that does not identify you as an individual
- To fulfill requests by you for information on other services
- To comply with court orders and as otherwise required by Tennessee State Law

Changes to the Terms of Service

JEA may change the terms of this Agreement at any time without notice to Customer, by posting such changes on the Website or Mobile App. JEA reserves the right, for any reason, in its sole discretion, to terminate, change, suspend, or discontinue any aspect of the Website or Mobile App, including, but not limited to, content, features or hours of availability. By using the Website or Mobile App, following any modifications to the terms of this Agreement, the Customer agrees to be bound by any such modifications. JEA reserves the right to change information regarding the products or services represented in this Website or Mobile App at any time. JEA reserves the right to discontinue the use of the Website or Mobile App at any time, with or without notice.

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