

# Jackson Energy Authority Residential Service Application



Jackson Energy Authority  
One thing you can count on.

Account # \_\_\_\_\_

Applicant's Name \_\_\_\_\_  
Last First Middle

Personal Phone No. \_\_\_\_\_ Date of Birth: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Social Security No. \_\_\_\_\_ Check which applies: Renting \_\_\_\_\_ Homeowner \_\_\_\_\_

Drivers License No. \_\_\_\_\_ State \_\_\_\_\_

Employer \_\_\_\_\_ Work Phone No. \_\_\_\_\_

Spouse's Name \_\_\_\_\_  
Last First Middle

Social Security No. \_\_\_\_\_ Drivers License No. \_\_\_\_\_ State \_\_\_\_\_

Personal Phone No. \_\_\_\_\_

Person to Contact in Event of Emergency \_\_\_\_\_ Phone \_\_\_\_\_

Previous Address \_\_\_\_\_

Roommate/Co-Responsible Name \_\_\_\_\_  
Last First Middle

Social Security No. \_\_\_\_\_ Drivers License No. \_\_\_\_\_ Phone \_\_\_\_\_

The undersigned hereby makes application for the utility services at \_\_\_\_\_ and agrees to pay for said services as measured by the Jackson Energy Authority (JEA) meters according to rates applicable.

The applicant agrees to permit authorized agents of the JEA free access to the premises of the consumer for the purpose of inspecting, reading, repairing or removing property of JEA. The applicant agrees that any cost involved in collection of past due balances on this account including, but not limited to, collection agency fees, attorney fees and court costs will be paid by the applicant.

JEA shall have the right, but shall not be obligated, to inspect any installation before Electric, Gas, Water and/or Wastewater service is introduced, or at any time, and reserves the right to reject any wiring or piping. JEA will not be liable or responsible for any loss or damage resulting from defects in the installation, wiring, piping or appliances, or from violation of JEA Rules and Regulations, now in force or those which may hereafter be adopted, or from accidents which may occur upon customer's premises.

The applicant agrees that this application is subject to the JEA Rules and Regulations, now in force or as may be adopted, copies of which are open for inspection at the business office of JEA; and that such Rules and Regulations are a part of this Agreement and incorporated herein by reference.

Authorized Signature

JEA Representative

Date

**UtiliCare Sign-Up:** Opt-in to make a donation on your JEA utility bill to help families in need of utility assistance. You can make a one-time donation or a recurring monthly donation. Proceeds go to Southwest Human Resource Agency (SWHRA) to be used exclusively for JEA customers needing utility assistance.

☐ **Yes, I want to participate in the UtiliCare program.** \_\_\_\_\_ (Customer Signature)

*I agree to the Privacy Policy and the Responsible Party Clause available on [www.jaxenergy.com/utilicare](http://www.jaxenergy.com/utilicare).*

☐ **One Time Donation. Amount \$ \_\_\_\_\_.** **Recurring Donations:** ☐ \$1 ☐ \$5 ☐ \$10 ☐ Amount \$ \_\_\_\_\_.  
*This is a one time addition to your utility bill. This will be added to your monthly utility bill.*

Completing this form and returning to JEA authorizes JEA to opt you in the program. You may opt-out at any time by contacting JEA at 422-7500. To learn more about SWHRA go to [www.swhra.org](http://www.swhra.org).

**CPNI "Opt-In" Protection Request:** I give my permission for the use of my Customer Proprietary Network Information (CPNI) by JEA for those uses specifically permitted with my consent. I have been provided a copy of the notification of my rights concerning release of my CPNI, and I understand my rights under Federal CPNI rules. I understand I may limit or revoke this authorization at any time upon proper written notice to JEA.

Customer Name \_\_\_\_\_ Acct Number \_\_\_\_\_

Address \_\_\_\_\_

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

**Telecommunications Standard Installation Waiver:** If telecommunications services are requested, I understand that an installation fee of \$100.00 will be waived only if the service is retained active in my name for a minimum period of twelve (12) months continuous service. Early termination prior to the twelve (12) month period will result in the fees being applied to my final telecommunications bill.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

**E911 Battery Backup:** If telephone services are requested, I understand that a battery backup will be installed by JEA in the equipment box which terminates JEA's fiber network, generally located on the outside of the home or business. This Battery Backup enables your JEA telephone service for E911 calls to function during a power outage for approximately 8 hours. The backup battery should give you 6 hours of talk time. In the event of an outage, limit unnecessary phone calls to preserve battery life. As part of your service, we maintain your backup battery on your behalf, and will replace any nonfunctioning battery at no cost to you. A 24-hour battery backup is available for an additional cost. Call 422-7500 to order.

Customer Signature \_\_\_\_\_

Date \_\_\_\_\_