



Levelized billing is a payment program designed to prevent drastic seasonal fluctuations (winter or summer) in your monthly utility bill, making it easier to work with your budget. The program takes a rolling average of your last 12 monthly bills and your current month’s bill for your service address, giving you a more predictable utility bill from month-to-month.

How It Works

- Your levelized bill will include any metered service (electric, water, wastewater, city garbage, security lights, etc.)
- Your monthly payment will be close to the same amount each month but will fluctuate slightly based on your actual usage
- The rolling average means that there will be months when your levelized payment is more or less than what you are using. Usage is typically higher than your levelized payment in the hottest/coldest months while typically lower in the normal months.
- The Levelized Amount Due shown on your bill could be a balance due or credit, depending on the difference between your monthly usage and levelized payment.

Requirements to Qualify

- You must be a Residential Jackson Energy Authority customer who has received utility services at the same location for the previous twelve (12) months.
- Your account must be current (no past due amounts).
- You must not have more than two (2) late payments in the previous twelve (12) months.
- You may be required to set up a reoccurring payment method (ACH, Credit Card or Bank Draft)

If you decide to sign up, we recommend staying in the program for at least one full year to get an accurate average of usage to determine levelized payment. However, you may be removed from the Levelized Bill Program if for any reason including, but not limited to, the following:

- You request to cancel the Levelized Bill Program.
- Payments are not made by the due date listed on the bill.
- Payments are returned for any reason.

If you are removed for any reason from the Levelized Bill Program, reconciliation of your account will be necessary therefore any unpaid balances will be added to your current bill. Upon termination (for any reason) you must wait twelve (12) months before re-establishing.

How do I apply for the Levelized Bill Program?

If you’re interested in applying for the Levelized Bill Program, please fill out the form below and return by email at JEAcontactuswebsite@jaxenergy.com or drop off at one of the Customer Center locations. If you have questions, please call (731) 422.7500 to speak to one of our Customer Service Representatives.

_____ Please sign me up for the Levelized Bill Program

Name: _____ Account No: _____

Service Address: _____

Signature: _____ Date: _____

By signing this form, I give consent to participate in the Levelized Bill Program and agree to any terms and conditions of said program.