



## Affordable Connectivity Program (ACP) Ending April 2024

### Notice of the Affordable Connectivity Program (ACP) ending April 2024.

Dear Valued Customer,

Recently, the Federal Communication Commission (FCC) issued an Order officially announcing April as the last fully funded month for the Affordable Connectivity Program (ACP) due to lack of additional funding from Congress.

**This letter is to notify you that at the conclusion of the program, the \$30 per month benefit toward Internet service will no longer be applied to your JEA billing statement. Your April 2024 bill will be the last statement with the \$30 ACP discount applied. Additionally, if you subscribe to the 100x100 Mbps Internet package with router exclusive for ACP, we will be contacting you about transitioning to another Internet package. You may change your service or opt-out of continuing service at any time.**

No action is required to continue receiving EPlus Broadband Internet service at this time. If you have any questions about the ACP or would like to make changes to your services, please call Jackson Energy Authority at 731-422-7500.

More information about the conclusion of the program is available at [www.eplusbroadband.com/acp](http://www.eplusbroadband.com/acp) or visit the FCC's dedicated ACP site <https://www.fcc.gov/acp>.

We appreciate the opportunity to bring the fastest Internet to your home, keeping you connected to everything you do online. To learn more about EPlus Broadband fiber optic Internet, Cable TV and Telephone services please call 731-422-7500, go online to [www.eplusbroadband.com](http://www.eplusbroadband.com) or visit one of our convenient customer centers: 351 Dr. Martin Luther King Jr. Dr. Jackson, TN 38301 and 2030 Pleasant Plains Extended Jackson, TN 38305.

Jackson Energy Authority