



## Affordable Connectivity Program (ACP) Possibly Ending

### Notice of the Affordable Connectivity Program (ACP) possibly coming to an end.

Dear Valued Customer,

Thank you for choosing Jackson Energy Authority/EPlus Broadband for your home Internet service. **This letter is to notify you that the Federal Communications Commission's (FCC) Affordable Connectivity Program (ACP) is possibly coming to an end due to lack of additional funding from Congress. At the conclusion of the program, the \$30 per month benefit toward Internet service will no longer be applied to your JEA billing statement.**

No action is required to continue receiving EPlus Broadband Internet service at this time. If you have any questions about the ACP or would like to make changes to your services, please call Jackson Energy Authority at 731-422-7500.

More information about the potential conclusion of the program will be available in the coming weeks. You can also visit our website to learn more about the program [www.eplusbroadband.com/acp](http://www.eplusbroadband.com/acp), or visit the FCC's dedicated ACP site <https://www.fcc.gov/acp>.

We appreciate the opportunity to bring the fastest Internet to your home, keeping you connected to everything you do online. To learn more about EPlus Broadband fiber optic Internet, Cable TV and Telephone services please call 731-422-7500, go online to [www.eplusbroadband.com](http://www.eplusbroadband.com) or visit one of our convenient customer centers: 351 Dr. Martin Luther King Jr. Dr. Jackson, TN 38301 and 2030 Pleasant Plains Extended Jackson, TN 38305.

Jackson Energy Authority