

# USING YOUR NEW REMOTE



1. Power On/Off
2. Audio, DVD/VCR Device Selector; TV, Cable Mode Selector
3. Direct Access to Video On Demand \*
4. Direct access to Pay Per View Programming \*
5. Rewind, Play, Fast-Forward VCR, DVD, VOD, DVR, or HTIB; Record to VCR or DVR; Pause and Stop VCR, DVD, VOD, and DVR
6. Replay the previous few seconds of a program †
7. Displays List of recorded programs, allowing you to select one for viewing †
8. Displays Live TeleVision programming †
9. Mute current audio
10. Jump among pre-set Favorite channels †
11. Volume Adjust
12. Displays Help screen †
13. Channel Adjust
14. Return to Last selected channel
15. Move up or down a Page through menu screens or Electronic Program Guide
16. Exit any On-Screen Display (OSD) & return to regular viewing
17. Display channel and program Information
18. Move up, down, left or right through any OSD or cable guide; Select the currently highlighted OSD menu or cable guide choice
19. Access the cable Guide
20. Access any On-Screen Display (OSD) for the currently selected device
21. View the previous or next Day's cable guide
22. Enter a channel or device code number; Access numbers lower than 100 by entering three digits, using zeros
23. Select video source
24. Change viewing Aspect †
25. PICTURE-IN-PICTURE MODE ‡  
Turn Picture-In-Picture (PIP) on/off; Swap PIP signal to the main display; Move position of PIP display; Select the next or previous channel in the PIP display (main display doesn't change)

\* (where available)

† (only available in cable mode)

‡ (only available with DVR models)

‡ (if available)

# TROUBLESHOOTING

If you have trouble with your REMOTE:

- Press the function key for the device you are using (Audio, DVD/VCR, TV or Cable) 2
- Always point remote directly at the receiver when you are using it
- Make sure batteries (2 "AAA") are good. When changing batteries, you have 10 minutes before your remote loses memory

If you have trouble with your TV:

- Check all devices/cables to make sure each is properly connected and plugged in
- Make sure your TV is tuned to the proper output channel (3 or 4)
- Make sure when you change channels using the Channel Adjust button, 13 the TV mode indicator light 2 should glow

If you have trouble with your DIGITAL RECEIVER:

- Press the Cable button 2 and then press Power 1
- Check to see if device cables are properly connected and plugged in

25 PICTURE-IN-PICTURE MODE works only with those TV's that are equipped with P-I-P capabilities

- HIGH DEFINITION channels (199-232) work only with EPlus Broadband's Smartbox and those TV's equipped with HDTV capabilities

For more information regarding your service,  
call 422.7500



**Jackson Energy Authority**  
One thing you can count on.