



**Jackson Energy Authority**  
One thing you can count on.

electricity | gas | water | wastewater | telephone | cable tv | internet

## Press Release

Steve Bowers, Media Relations Coordinator | 731.422.7459 | cell 731.616.0183 | sbowers@jaxenergy.com

Jackson Energy Authority | EPlus Broadband | EPlusTV 6 | 119 East College Street | Jackson, TN 38301 | 731.422.7500 | 731.422.7530

FOR IMMEDIATE RELEASE

January 27, 2009

### **JEA Telephone and Internet Service Disrupted by Ice Storm**

JACKSON, TENN. – The extensive ice storm across Kentucky has affected the long haul fiber lines that connect JEA’s Internet and telephone customers with the switching facilities at the Cinergy offices in Evansville, Indiana. Circuits to JEA’s telephone switch and Internet servers have been damaged.

“Despite having diverse routes between Jackson and Evansville for our telephone and Internet traffic, the extensive area of the ice storm in Kentucky hit all of our lines,” said Kim Kersey, JEA’s Sr. Vice-President of Telecom.

JEA’s EPlus Internet and Telephone services continue to be affected.

Kersey noted, “Crews were dispatched to identify and repair the downed lines, or to re-route the circuits where connectivity still exists. We are working diligently to restore services as soon as we possibly can.”

####